### **DIR Communication Technology Services (CTS)**

Contact: <u>Telecom.solutions@dir.texas.gov</u>

(877) 472-4848 option 4

#### SERVICE DETAILS

Vendor: T-Mobile USA

**Vendor website:** <a href="http://www.costore.com/T-MobileDIR/welcome.asp">http://www.costore.com/T-MobileDIR/welcome.asp</a>

Service Area: Wireless

Category: Wireless Voice & Data

#### Nationwide Unlimited Voice Plans

Take advantage of an unlimited, flat-rate plan for both your regular wireless users and your power users. This plan includes predictable monthly costs and simplified billing management.

\* This is a T-Mobile billed service.

#### SERVICE DELIVERY SLA

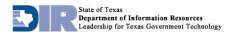
Please refer to your T-Mobile Service Plan for service intervals.

#### PERFORMANCE SLA

Please refer to your T-Mobile Service Plan for performance levels.

#### **CUSTOMER RESPONSIBILITY**

There are no additional requirements for this service.



## T-Mobile Wireless Voice & Data Pricing

**A minimum 17% customer discount** for all published T-Mobile USA Wireless Voice and Da Service Plans is available under this contract.

**A minimum 30% customer discount** off of all T-Mobile USA accessories eligible accessories available under this contract.

- Waived Early Termination Fees
- Waived Activation Fees

## T-Mobile Wireless Voice & Data pricing is calculated as follows:

#### **Customer Price = MSRP - Customer Discount**

- \* DIR requires a 2% Administrative Fee be added to Vendor pricing.
  - \* Visit the T-Mobile Wireless website for current pricing details.



# T-Mobile Wireless Geographic Availability

T-Mobile Wireless Voice & Data service availability can be determined by visiting their coverage map online at: <a href="https://www.costore.com/T-MobileDIR/usercustom/coverage.asp">https://www.costore.com/T-MobileDIR/usercustom/coverage.asp</a>